Number		Questions		Answers
1		Addendum 5, Revised Cost Spreadsheet- How should vendors show the cost of "support and maintenance" if a project for a Core Business Function starts within the first 5 years of the project? For example, if Apportionment is completed in Year 1, and the warranty runs 180 days into Year 2, where should we show the support and maintenance on the spreadsheet? Should we place the costs for support and maintenance into Years 3 through 5 in the Phase 11 (lines 800 through 811)?		Application Maintenance and Support costs for years 1 through 5 should be placed within Phase 11 Maintenance and Support.
2		Addendum 5, Revised Cost Spreadsheet- Should vendors assume (for now) that all 8 projects will be completed within the 5 base years, subject to change? We understand that the first 4 projects will definitely be completed in years 1 through 5. This question is related to how to fill out the spreadsheet. An example scenario would be where if we schedule Medical to begin in Year 5, it may not be completed until Year 6, and therefore the spreadsheet does not include a place to lay in costs for Year 6 development. The spreadsheet only allows for Maintenance and Support fixed costs in years 6 to 10.		Yes
3		Addendum 5, Revised Cost Spreadsheet- In the Software tab, is column G the cost of Annual maintenance?		Yes
4		Addendum 5, Revised Cost Spreadsheet- If vendors propose new hardware (other than legacy system hardware), where should the cost of Annual hardware maintenance be shown?		Annual hardware maintenance cost should be included in the cost of the hardware. The Commonwealth reserves the right to procure these services from the statewide contract.

5		Phase 6, task 12- The RFP states: "Additionally, the Offeror shall be responsible for developing all IVDLS temporary interfaces and changes to legacy systems to support the Deployment Plan. This includes any and all modifications to legacy systems to support the interface and migration process." Generally, the Commonwealth does not allow vendors to modify current production legacy systems. In this case, since the vendor is asked to modify the legacy systems if required, can the Commonwealth provide sufficient information on its legacy PennDOT applications so that we can adequately size any work efforts needed for this task? This information might include an existing application list, number of interfaces by application including entry and exit points, as well as descriptions and diagrams for existing applications including: dependencies, application design, programming specification, and other related documents.		Access to the existing PennDOT applications and other systems related documentation will be made available to the selected offeror. To size work efforts for this task, the offeror should estimate that design of each new system reengineering will require development of temporary interfaces and/or changes to the legacy systems in most situations.
6		Phase 2, item 11, Deliverables- In the Deliverable List for Phase 2 (Section IV-4 B.11), there is a deliverable in the list titled "Updated Detailed Systems Documents Requirements". Our interpretation based on Section IV-4 B.7 on page 71 is that this deliverable should be titled "Updated Detailed Business and Systems Requirements Report". Is this correct?		No. The deliverable listed as Updated Detailed Systems Documents Requirements is correct.
7		Project Success Factors, item 3. Addendum 5, Revised Cost Spreadsheet The RFP requests that "the Offeror shall effectively mentor and provide knowledge transfer to PennDOT technical staff….." This mentoring and knowledge transfer may require that PennDOT technical staff attend product training for products that make up parts of the solution for IVDLS. This training is normally charged out per student or at a fixed price per session. Can the Commonwealth add a tab in the Addendum 5 revised cost spreadsheet for formal IT classroom training?		All costs associated with training must be including in Phase 9, Training.